

# Travel and Meals & Entertainment Expense Policy

# I. POLICY OVERVIEW

#### **Purpose**

This document establishes procedures and provides guidelines for Employees incurring business travel and meals & entertainment expenses, while developing the concept of "travel best practices."

# **Objective**

- To ensure that all ENPOINTE Employees have a clear and consistent understanding of policies and procedures for business travel and meals & entertainment.
- To provide ENPOINTE business travelers with a reasonable level of service while being financial prudent.
- To maximize the ability of ENPOINTE to negotiate discounted rates with preferred suppliers to help reduce travel and meals & entertainment expenses for the entire company.
- To establish polices that apply to all ENPOINTE employees.

#### Scope

This travel and meals & entertainment policy applies to all Employees of the company.

# Responsibility and Enforcement

The CEO has the authority to override or give permission to a member of the Senior Leadership Team to override this policy, should there be a need.

The Traveler is responsible for complying with the travel and meals & entertainment policy. Their manager is responsible for accurately reviewing expense reports for approval and compliance. The company will reimburse employees for all reasonable and necessary expenses incurred for business purposes. The company assumes no obligation to reimburse employees for expenses that are not in compliance with this policy. All travel-related (air, hotel, car, meals, etc.) or other expenses that fall outside this Travel and Meals & Entertainment Policy are the responsibility of the employee. All travel and meals & entertainment expenses paid by a company credit card are subject to this policy.

Travelers who do not comply with this travel policy may be subject to:

- Delay or withholding of reimbursement or required to reimburse the company
- Disciplinary Action; and/or
- Loss of company credit card, if applicable

#### Statement of General Policy

It is recognized that, for many Employees, travel and meals & entertainment expenses are incurred in order to do business. Employees are expected to be conservative in their spending and Managers are expected to be diligent in their review. Policy and guidelines are necessary to meet federal requirements and are intended to justify reimbursable expenses incurred for the company. In general, the quality of travel accommodations, entertainment, and related expenses, should be governed by what is reasonable and appropriate to the business purpose involved.

Should you have questions regarding this policy or reimbursement, please contact the CFO.

# II. TRAVEL AGENCY DESIGNATION

ENPOINTE prefers that all business travel arrangements be made by ENPOINTE's Executive Assistant. ENPOINTE's Executive Assistant will work directly with airlines and hotels to obtain the accommodations that aligns with the Travel and Meals & Entertainment Policy.

# III. AIR TRAVEL

Airline reservations should be made as far as possible in advance to take advantage of capacity-control discounted fares (14-21 days, for most travel). Last minute reservations and changes result in higher fares and/or penalties. Travelers need to consider the following options to further reduce cost:

- Nonrefundable tickets
- Connecting flights
- Alternate airports
- Evening flights
- Weekend departures

Travelers are expected to obtain the most cost-efficient means of travel that meet the business needs. All other upgrades are allowed at the traveler's personal expense and are the *sole responsibility* of the traveler.

Remote parking should be considered if parking for more than 2 days.

#### Passport & Visa Services

If an employee is required to travel internationally on company business, ENPOINTE will reimburse the traveler for the standard cost of obtaining or renewing a passport with approval from the CFO. Expediting may also be reimbursed if for emergency travel.

# **Executive Travel**

It is advisable that no more than two members of the Sr. Leadership Team be booked on the same flight.

#### Weekend Air Travel

From time to time, certain situations may arise where weekend travel is advantageous for both the traveler and ENPOINTE. Under such circumstances, ENPOINTE will pay the traveler's weekend expenses for meals, lodging and car rental if there is a net savings to ENPOINTE between the airfare and the weekend expenses. The weekend expenses must be included on the expense report to be reimbursed or documented in the employee's credit card statement.

#### Lost or Excess Baggage

The ultimate responsibility for retrieving and compensating lost baggage lies with the airlines. ENPOINTE will not reimburse travelers for personal items lost while traveling on business.

Measures that can be taken to minimize baggage losses include:

- Always carry valuables (e.g., jewelry, laptop computers, cameras, etc.) on board the aircraft
- Always carry important and/or confidential documents on board the aircraft
- Clearly tag luggage with name, address and telephone number
- Retain baggage claim receipts for checked-in-luggage

#### **Overnight Delays**

Should an airline delay necessitate an overnight stay, the traveler must first attempt to secure complimentary lodging from the airline. If unsuccessful, the traveler can make appropriate arrangements or contact ENPOINTE's executive assistant for assistance.

#### Cancellations

When a trip is canceled after the ticket has been issued, the traveler should inquire about using the same ticket for future travel; which could incur an additional fee.

# IV. SPOUSE, COMPANION, OR DEPENDENT TRAVEL

ENPOINTE will not reimburse travel and entertainment expenses incurred by a spouse or other individual accompanying an employee on business unless there is a bona fide business purpose for taking the spouse or other individual. This will require prior authorization from the CEO.

# V. RENTAL CARS

- Only compact or midsize cars are to be rented; however, for groups of more than four people, a full-size car
  or SUV is allowed.
- Travelers must decline additional insurance offered by rental car companies when traveling in the U.S. or Canada as ENPOINTE has company coverage. However, Travelers should accept additional insurance when traveling outside the U.S. or Canada.
- In cities where there is not a complimentary hotel van, Traveler should use reasonably priced taxi, uber, lyft or shuttle services.
- Receipts must include the city, date, amount and origin/location.

# VI. PERSONAL CARS – GENERAL

If an Employee is driving their own personal vehicle for company business, they're required to carry personal auto insurance. State laws establish the order of coverage when it comes to insurance to minimize disputes between insurance companies as to which insurance policy is primary.

# Personal Car Use-Mileage

Employees using personal cars on ENPOINTE business will be reimbursed by the current amount allowed by the IRS. This may be adjusted annually. To be reimbursed for use of their personal car for business, travelers must provide on their expense report:

- Purpose of the trip
- Date and location
- Receipts for tolls and parking
- Mileage

# **Commute Miles**

Commuting, generally defined as travel between a residence and an established place of business or employment, is not considered business mileage and is not reimbursable. Once the employee has arrived at his or her first work location of the day, the commute has ended. Mileage incurred traveling from the first work location to customer locations, meetings, or the airport is business mileage. Transportation between residence and regular place of employment is not a reimbursable expense. The IRS states, "Travel between a residence and an established place of business or employment, is not considered business mileage and is not reimbursable." NOTE: The tax law clearly states that commuting mileage cannot be converted to business mileage simply by performing business activities in the car during the course of the commute.

# VII. LODGING/HOTELS- GENERAL INFORMATION

Typically, employees should book a single room for lodging.

# **Hotel Cancellation Procedures**

Travelers are responsible for canceling hotel reservations, so ENPOINTE is not responsible for paying for unused hotel charges.

# VIII. MEALS WHILE TRAVELING

Meals while traveling should meet the following criteria:

- Maximum Spend per Day; per Person \$65
- No more than 2 alcoholic beverages (must be included in the maximum spend and only permitted at DINNER)
- Maximum tip 15%

When visiting other sites, non-traveling employees dining with travelers are responsible for payment of their own meals, unless approved by a member of the Senior Leadership Team.

# IX. NON-TRAVEL MEALS & ENTERTAINMENT

#### Company Lunches

Senior Leadership Team may schedule a meeting during lunch hours and lunch may be provided to attendees either off or on-site.

#### **Dinners**

A senior leadership team member may approve a non-travel dinner with an employee, customer or suppliers that is for business purposes. Senior leadership team member should be cost conscientious when making these decisions.

# Donuts, Bagels, Etc

On occasion, members of the **Senior Leadership Team** may decide to bring in Donuts, Bagels, Etc for employees. This should be done in accordance with their budget.

Anyone other than the Senior Leadership Team will need to get prior approval from their Manager to insure it aligns with the Company needs and budget.

#### Entertainment

A senior leadership team member may determine to provide some type of entertainment for a group of employees. This should be done in accordance with their budget.

# X. SALES CUSTOMER MEALS & ENTERTAINMENT

Customer meals & entertainment is encouraged and is important to continue to promote a strong working relationship and drive more business opportunities. This may be done during and outside of work hours. Employee is asked to be prudent in their spending to insure it aligns with business needs.

# XI. EXPENSE REPORTING

#### General Information

To qualify as a deductible business expense, travel, meals, and entertainment must be ordinary and necessary.

All expense reports are to be submitted via Paycor Expense Reporting.

#### **Documenting Expenses**

ENPOINTE may be subject to additional income taxes if expenses are not adequately supported. ENPOINTE requires each person filing for reimbursement of expenses or using a company credit card to maintain adequate

records. The law specifies certain information that must be recorded to qualify the expenditures as a tax deduction. Therefore, your record for each expense <u>must</u> include:

- The AMOUNT of the expenditure with an image of the receipt (in Paycor app).
- The DATE of the business travel, meals, or entertainment.
- The PLACE of the business travel, meals, or entertainment.
- The NATURE/PURPOSE/REASON of the business discussion.
- The NAME (s) of those attending.
- The correct GENERAL LEDGER account (selection is include in app).

#### Time Frame

Reimbursable business expenses should be submitted timely.

# II. NON-REMIBURSABLE EXPENSES

Examples of non-reimbursable expenses would be including but not limited to:

- Annual fees for personal credit card
- Auto accessories, i.e. compass, console trays, etc •
- Cellular Phone Accessories
- Charge card delinquency fees and finance charges
- Parking or traffic tickets and fines
- Routine auto maintenance and tune-ups for personal vehicles
- If in questions, check with CEO/CFO before incurring expense.

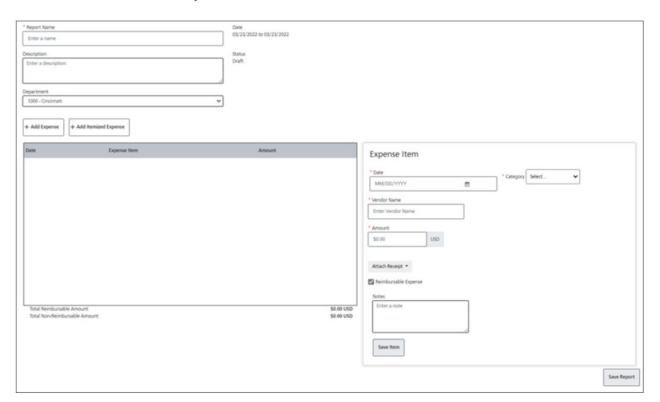
# XIII. EXPENSE REPORTING & APPROVAL PROCESS

#### HOW TO CREATE AND SUBMIT A NEW EXPENSE REPORT

5. Login to **Paycor**, and on the top left, click **on Menu** and then select **Pay**, then **Expense Management**. The Expense Management dashboard appears.



- 2. To create a new expense report, you have these two options. Either method you select displays Expense Report screen.
  - Left Menu:
- o In the left menu, click My Expenses and then click Add New Report.
- Add New Report button:
  - On the Dashboard screen (and many other Expense Management screens) the Add New Report button appears to quickly add a new report. The Expense Report screen appears ready to edit.

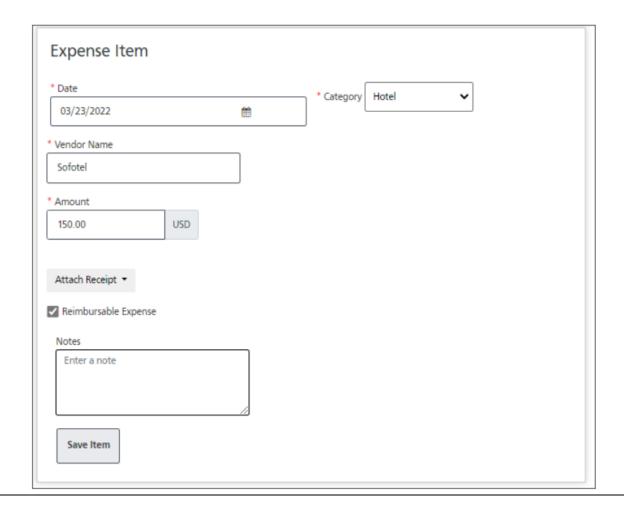


- 3. Complete these fields:
  - Report Name
  - Description
  - Department

- 4. Move to the **Expense Item** section. For your report, you will add **one** or **more** Expense Items. Your Expense Report might be made up of **only** a **single** Expense Item, **or multiple** Expense Items.
  - Example:
- On a recent business trip, you traveled by plane, stayed in a hotel, and purchased meals.
- Each of these is a separate Expense Item which makes up your total Expense Report.

For each Expense Item, complete these fields:

- Date
- Category:
  - Depending on the category you select, different fields appear in the Expense Item section as shown here. Make sure to select your department in the description of the category.



- Vendor Name
- Amount (in US Dollars)
- Attach Receipt:
  - Attach a receipt you already added to your Receipt Gallery (My Expense Settings > Receipts), or upload a file here.

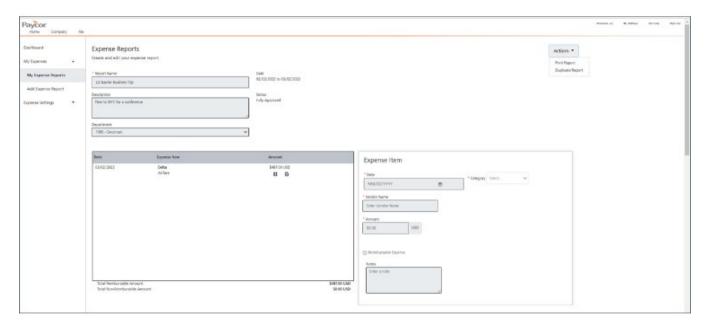
- Notes: Enter any relevant notes.
- 5. Click **Save Item**. The new Expense Item appears in the table on the left with these details:
  - Date
  - Expense Item:
    - Vendor and Category
  - Amount

Date	Expense Item	Amount		
03/23/2022	Delta	\$870.00 USD		0
	Airfare	EI D	Itemize	
03/23/2022	Delta	\$50.00 USD	Duplicate Item	0
	Baggage	10 0	Move Item	
03/23/2022	Delta	\$0.00 USD		0
	Itemized Expense	E D	Delete Item	

- 6. To itemize an expense, click **+ Add Itemized Expense**. Complete the fields and click Save Item. The item appears in the table with the Itemized Expense label.
- 7. To add more Expense Items, on the left side click **+ Add Expense**. This clears out the Expense Item section on the right to add another item.
- 8. To edit an Expense Item you add in this report, on the right side click the row and the Expense Item section on the right updates with that information. Make your edits and click **Update Item**.
- 9. For any item in your unsubmitted Expense Report, click the settings icon on the right to:
  - Itemize
  - Duplicate that item
  - Move the item in the report
  - Delete the item
- 10. When you finish adding Expense Items to the report, done **one** of these:
  - Click **Save Report** to save it in a draft form and work on it later.
    - $\circ\quad$  The Expense Report will appear on your dashboard in the Draft Reports tab.
  - Click **Submit Report** to send it to the person designated to approve your expense reports.
    - When the notification popup appears, click **Yes, Submit**.
    - o The Expense Report will appear on your dashboard in the Submitted Reports tab.
    - The approver will receive a notification and your Expense Report will appear in their Approval.

#### HOW TO VIEW PREVIOUSLY SUBMITTED AND APPROVED EXPENSE REPORTS

- 1. Login to **Paycor**, and on the top task bar, click **on Menu** and then select **Pay**, then **Expense Management**. The Expense Management dashboard appears.
- 2. In the **left** menu, click **My Expenses** and then click My Expense Reports. A screen appears with all previously submitted and fully approved expense reports (pending and all).
- 3. In the Report Name column, click the report name and the Expense Report details screen appears. This is view-only.



4. At the top-right, click **Actions** to **print** the expense report of **duplicate** this to create a new report.



5. To exit this screen, at the top-left, click Dashboard.

# HOW TO WITHDRAW A PREVIOUSLY SUBMITTED (UN-APPROVED) EXPENSE REPORT TO EDIT OR DELETE

#### Important:

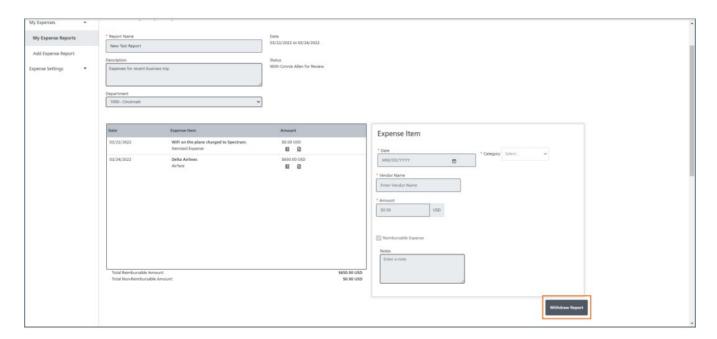
- You can withdraw only submitted and un-approved Expense Reports.
- If an Expense Report does **not** appear in the **Submitted Reports** tab, it might have already been approved. If already approved, you cannot withdraw it.

Follow these steps to withdraw a previously submitted Expense Report;

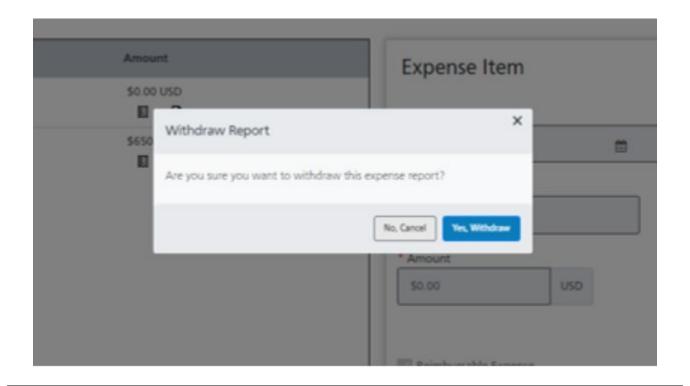
1. Login to **Paycor**, and on the top task bar, click **on Menu** and then select **Pay**, then **Expense Management**. The Expense Management dashboard appears.



2. Click the **Submitted Reports** tab, and then in the **Report Name** field, click the **blue title**. The Expense Report details screen appears.



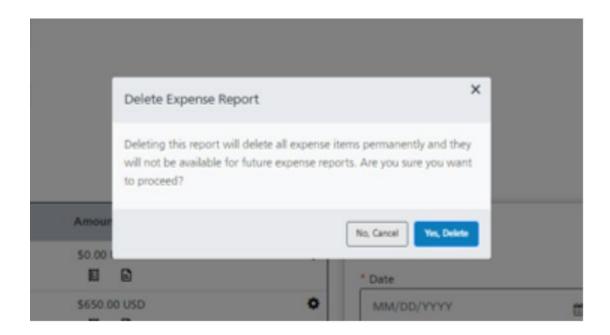
- 3. Under the Expense Item section on the lower-right, click Withdraw Report.
- 4. When the notification appears, click Yes, Withdraw.



- 5. The screen updates and the report is returned to a draft, unsubmitted status. You have these options:
  - Make edits and **Submit Report**.
  - Save Report to edit later.
  - Delete the report:
    - At the top-right, click **Actions**, and then click **Delete Report**.



• When the notification appears, click Yes, Delete.

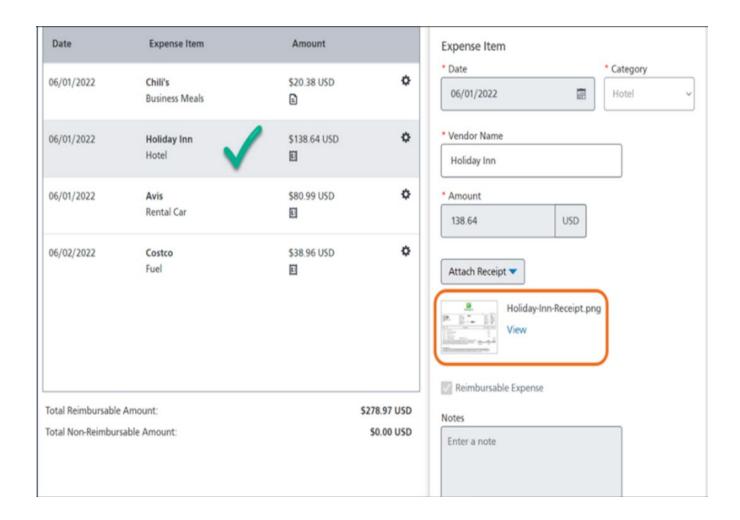


#### **HOW TO APPROVE EXPENSE MANAGEMENT REPORTS**

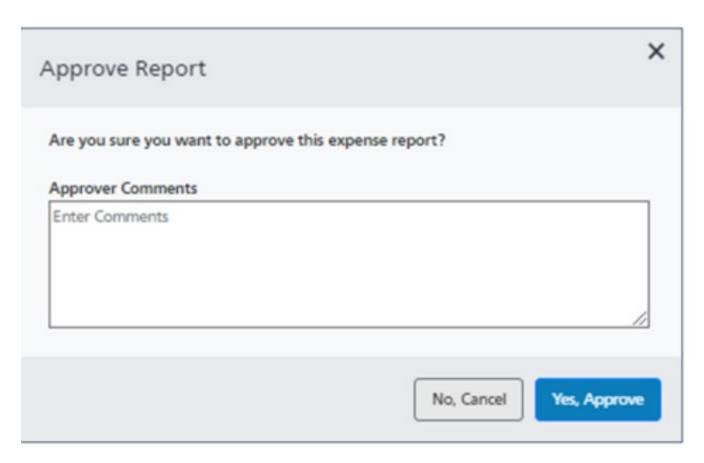
1. Login to **Paycor**, and on the top task bar, click **on Menu** and then select **Pay,** then **Expense Management**. The Expense Management dashboard appears.



- 2. Click the **Requires Approval** tab to see pending Expense Reports waiting for your review and approval. The Expense Report details screen appears.
- 3. On the left side, click each Expense Item row to review the details.
  - If **receipts** are added, click **View** to review them.



4. To approve the Expense Report, click **Approve Report**.



5. When the popup notification appears, enter any comments, and click Yes, Approve.

#### This occurs:

• The Expense Report is **removed** from your **Requires Approval** tab and it is finalized for Payroll.

**Note:** If you have **two** approval levels in place, you might be the first approver, and then the Expense Report is sent to the **next** approver.

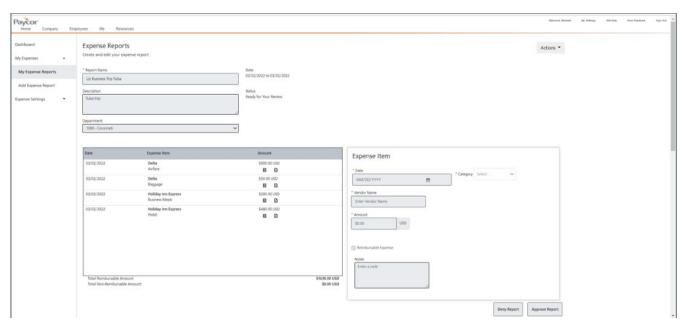
• The employee receives a notification their Expense Report was approved.

#### **HOW TO DENY EXPENSE MANAGMENT REPORTS**

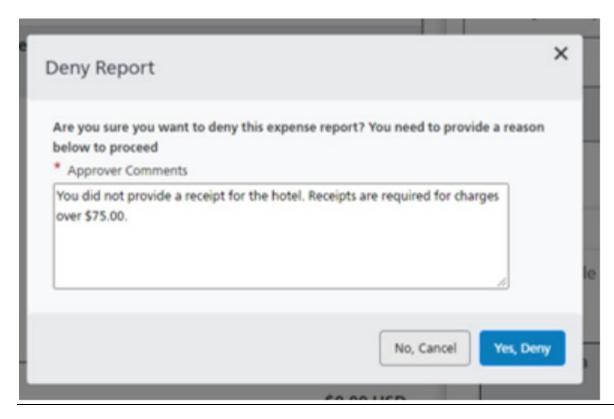
1. Login to **Paycor**, and on the top task bar, click **on Menu** and then select **Pay,** then **Expense Management**. The Expense Management dashboard appears.



2. Click the **Requires Approval** tab to see pending Expense Reports waiting for your review and approval. The Expense Report details screen appears.



- 3. On the left side, click **each** Expense Item row to review the details.
- 4. To reject the Expense Report approval request, click Deny Report.



5. When the Deny Report popup appears, in the **Approver Comments** field you **must** enter the **reason** why you denied the Expense Report and then click **Yes**, **Deny**.

#### This occurs:

- The Expense Report is **removed** from your **Requires Approval** tab.
- The employee receives a notification their Expense Report was denied.
- On the employee's Expense Management dashboard, the Expense Report appears in the Draft Reports tab with a Status of Denied by (the approver) like shown in this example:



#### HOW TO VIEW THE EXPENSE ACTIVITY HISTORY

- 1. Login to **Paycor**, and on the top task bar, click **Me** and then select **Expense Management**. The Expense Management dashboard appears.
- 2. Click into an employee's Expense Report.

3. At the top-right, click **Action**s and then select **View Activity History**.

