ENPOINTE Planning Matrix ISO 9001 : 2015							D	ера	artr	ner	nt o	r Pr	oce	ess	Are	ea					
		Sales	Estimating	Customer Service	Accounting	Management	Scheduling	Press	Mailing	Variable Web	Data Processing	Indigo	PreMedia	Purchasing	IT Development / Services	IT Network / Business Systems		Distribution	Maintenance	Human Resources	Quality Systems
	Brooklyn Park Processes & Requirements	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	<u>⊆</u> Yes	Yes	Yes	± ਔ Yes	<u>⊢</u> m	Yes	Yes	Yes		Yes
	St Paul Processes & Requirements				Ye	arly Au	udit Pa	rt 1		No	No	No		No	No Ye	arly Au	udit Pa	rt 2			
4	ISO Clause Description Context of the organization						- Aug)										- Feb)				
4.1	Understanding the organization and it's context					Yes															Yes
4.2	Understanding the needs and expectations of interested parties Determining the scope of the QMS					Yes Yes															Yes Yes
4.4.1	Quality management system and it's processes Determine processes and their applications	Yes	Yes	Yes	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	_	Yes
4.4.2 5	Maintain & retain documented information Leadership	Yes	Yes	Yes	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
5.1 5.1.1	Leadership and commitment General					Yes															
5.1.2 5.2	Customer focus Policy					Yes															
5.2.1 5.2.2	Establishing the quality policy Communicating the quality policy	Yes	Yes	Yes	Yes	Yes Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes Yes
5.3 6	Organizational roles, responsibilities and authorities Planning					Yes															Yes
6.1 6.1.1	Actions to address risks and opportunities					lv															Ivaa
6.1.2	Determining risks and opportunities Planning & evaluating effectiveness					Yes Yes														느	Yes Yes
6.2.1	Quality Objectives and planning to achive them Establish quality objectives					Yes															Yes
6.2.2 6.3	Planning for achivement Planning of changes					Yes Yes															Yes Yes
7	Support Resources																				
7.1.1 7.1.2	General People	Yes	Yes	Yes	Yes	Yes Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes Yes
7.1.3 7.1.4	Infrastructure Enviornment for the operation processes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes
7.1.5 7.1.5.1	Monitoring and Measuring resources General																				Yes
7.1.5.2 7.1.6	Measurement traceability Organizational knowledge	Yes	Yes	Yes	Yes		Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes	Yes	Yes Yes	Yes Yes	Yes	Yes	Yes
7.2 7.3	Competence Awareness	Yes Yes	Yes	Yes	Yes		Yes	Yes	Yes	Yes	Yes	Yes Yes	Yes Yes	Yes	Yes	Yes	Yes	Yes	Yes Yes	Yes Yes	Yes
7.4	Communication	165	163	163	165	Yes	163	163	163	163	165	163	163	163	163	165	163	163	165	165	Yes
7.5.1	Documented Information General	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
7.5.2 7.5.3	Creating and updating Control of documented information	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
7.5.3.1 7.5.3.2	Available and protected Distribution, storage, control, retention & disposition	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes
8	Operation Operational planning and control	Yes	Yes	Yes	Ι	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Ι	Yes	Yes	Π	Π	Yes
8.2 8.2.1	Requirements for products and services Customer communication	Yes		Yes											Yes			Yes			
8.2.2 8.2.3	Determining the requirements for products and services Review of the requirements for products and services	Yes	Yes	Yes											Yes			Yes			
8.2.3.1 8.2.3.2	Conduct review Retain documents of review	Yes Yes	Yes Yes	Yes Yes			Yes Yes								Yes Yes						=
8.2.4	Changes to requirements for products and services Design and development of products and services	Yes	Yes	Yes			Yes								Yes						
8.3.1 8.3.2	General Design and development planning																				
8.3.3 8.3.4	Design and development inputs Design and development controls						O	U	T)F	S	SC)P	E					
8.3.5 8.3.6	Design and development outputs Design and development changes																				
8.4 8.4.1	Control of externally provided processes, products and services General													Yes							
8.4.2 8.4.3	Type and extent of control Information for external providers													Yes Yes							
8.5 8.5.1	Production and service provision Control of production and service provision							Yes	Yes	Yes	Yes	Yes	Yes	163	Yes		Yes	Yes			
8.5.2	Identification and traceability							Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes	Yes			
8.5.4 8.5.4	Property belonging to customers or external providers Preservation	.,						Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes		Yes Yes		Yes Yes	Yes Yes			
8.5.5 8.5.6	Post-delivery activities Control of changes	Yes Yes		Yes Yes											Yes Yes						
8.6 8.7	Release of products and services Control of nonconforming outputs							Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes	Yes			
8.7.1 8.7.2	Identification and control Retain documentation							Yes Yes	Yes Yes	Yes Yes		Yes Yes					Yes Yes	Yes Yes			
9	Performance evaluation																				
9.1.1	Monitoring, measurement, analysis and evaluation General					Yes															Yes
9.1.2 9.1.3	Customer satisfaction Analysis and evaluation	Yes		Yes		Yes Yes								Yes							Yes Yes
9.2 9.2.1	Internal audit Conformity																				Yes
9.2.2 9.3	Planning, preparation and conducting the audit Management review																				Yes
9.3.1 9.3.2	General Management review inputs					Yes															Yes
9.3.3	Management review outputs																				Yes
10.1	Improvement General					Yes															Yes
10.2 10.2.1	Nonconformity and corrective action React, evaluate, implement, review efffectiveness, update risks					Yes															Yes
10.2.2	and opportunities, improve Retain documentation Continual improvement	Yes	Yes	Yes	Yes	Yes Yes	Voc	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes Yes
10.3	Continual improvement	res	res	res	res	res	Yes	res	res	res	res	res	res	res	res	res	res	res	res	res	res