

Address Cleansing Return Codes

CASS / NCOA: cleansing and identifying of potential undeliverable issues

POSTCASS: removal of potential undeliverable addresses

Return Code	Name	Description	POSTCASS Aggressive Removal	POSTCASS LITE Moderate Removal	ZIP4 ASSIGNED?
23, 26, 27, 28	COA matches but new address cannot be supplied	The address/city/state/ZIP are valid and has matched to the USPS COA database but for various reasons, the new address is not supplied. These records retain the original address even though the customer you have at that address no longer resides there. Must include "Current Resident" to make them deliverable.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Yes
10, 11, 12, 13, 17, 33, 98, 99	Invalid Address Components	Something within the address, city, state or ZIP was considered INVALID. Confidence for delivery is very low.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	No
21, 22	Address Not Found	The city/state/ZIP combination is valid however the address information is not complete/accurate enough to assign a ZIP4. Confidence for delivery varies greatly based on USPS Postal Carriers knowledge of route and how much of the address is present and correct.	<input checked="" type="checkbox"/>		No
31, 32	Single/Default Response With DPV not confirmed	The delivery address was found in the National Database within a range of valid delivery points and the actual delivery point was NOT confirmed. Confidence for delivery varies based on USPS Postal Carriers knowledge of the route.	<input checked="" type="checkbox"/>		No
31, 32	Single/Default Response With DPV confirmed	The delivery address was found in the National Database within a range of valid delivery points and the actual delivery point was confirmed. Confidence for delivery is high.			Yes
36, 37, 38	Individual/Family/Business Move	A match was found to a COA record filed as an move, the new address was provided. Confidence for delivery is high.			Yes
39	LACSLink™ Conversion	A match was found to a LACSLink record, new address data provided. The customer did not actually move, but the address information has been updated to conform to the 911 emergency system. Rural-style addresses were converted to city style addresses or a street address has been renamed or renumbered. Confidence for delivery is high.			Yes