

User Guide

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EFI PrintStream | V21.1.0200 .NET AR Cross Reference User Guide

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Introduction

Overview

Use this program to display information about a customer's account as well as a search device for job and AR transactions.

Contact Information

EFI Support

US Phone:	855.334.4457 (first select option 3, then press option 8, then press option 1)
US Fax:	415.233.4157
US E-mail:	printstream.support@efi.com

Regular Service Desk hours are 8:00 AM to 7:00 PM Central Time, Monday – Friday. Outside of these hours, you may leave a voice mail message and an on-call support representative will be paged. Response time is based on the severity of the issue.

For problems involving infrastructure (i.e., computers, networks, operating systems, backup software, printers, third-party software, etc.), contact the appropriate vendor. EFI cannot support these types of issues.

EFI Professional Services

US Phone:	651.365.5321
US Fax:	651.365.5334
E-Mail:	ProfessionalServicesOperations@efi.com

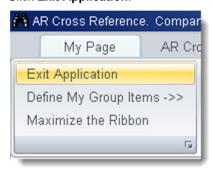
EFI Professional Services can help you perform EFI software installations, upgrades, and updates. This group can also help you implement, customize, and optimize your EFI software plus offer a range of training options.

My Page

This tab gives users options for customizing the menu settings in a particular module. Settings are retained for the particular user each time the module is opened. The tab is located in all .Net versions of the various modules.

To close the AR Cross Reference module

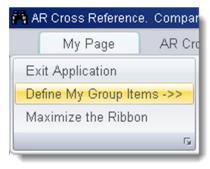
- 1. Select the My Page tab.
- 2. Click Exit Application.



Customize the menu bar to allow quick access to any or all of the sections available in the module.

To customize the menu bar

- 1. Select the My Page tab.
- 2. Click Define My Group Items.



Select the items you wish to have on your page by clicking them in the list. The Shift and Ctrl keys on your keyboard can be used for selecting multiple items.

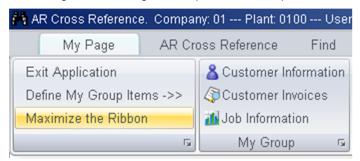


4. Click Save.

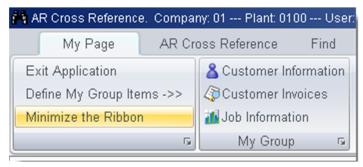
These selections are user specific and are in place whenever the module is opened.



Selecting Maximize the Ribbon allows the My Page tab information to remain open while using the module. Again, this setting is user specific and is in place when the module is opened.



When maximized, the option changes to read **Minimize the Ribbon**. Select this option to hide the **My** Page tab information.



AR Cross Reference

There are three buttons within the AR Cross Reference tab:

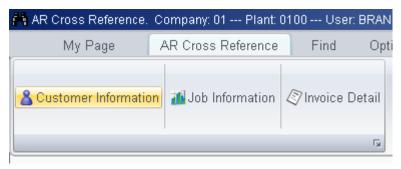
- Customer Information
- Job Information
- Invoice Information

You can view all outstanding invoices on a customer's account, view a customer's postage balance, or view any inventory items assigned to a customer's account.

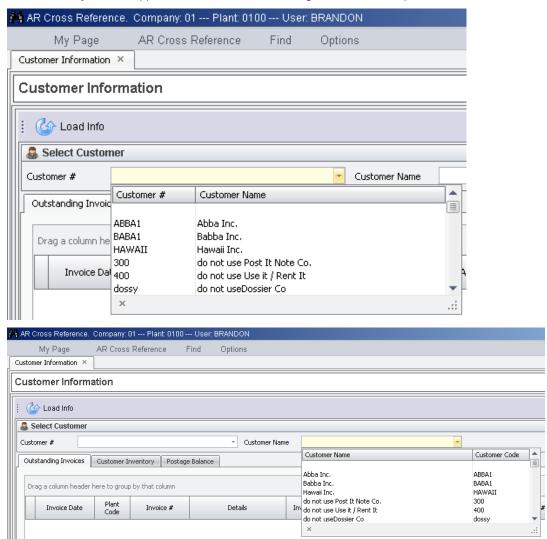
Customer Information

To find jobs, invoices, or inventory by customer

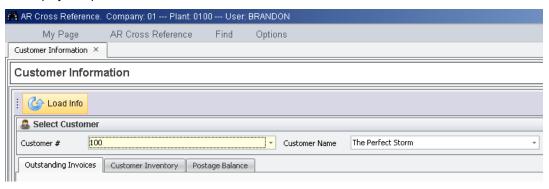
- 1. Select the AR Cross Reference tab.
- Click Customer Information.



Enter either the customer's account number or name in the appropriate field. This information can be entered directly into the applicable fields or selected using the available drop-down lists.



 Once the customer has been selected, click the **Load Info** button to populate the grid. The information that displays is specific to the customer account selected.

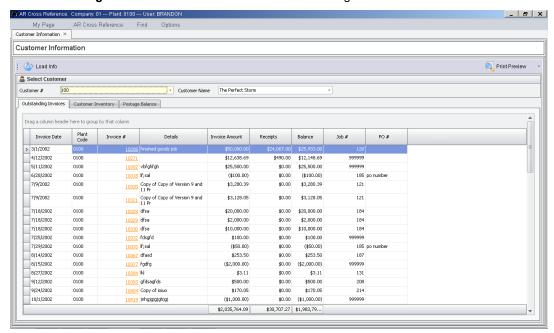


Three tabs of information display in the grid:

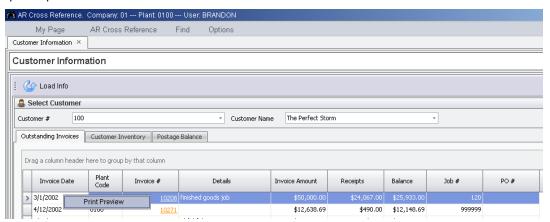
- Outstanding Invoices
- Customer Inventory
- Postage Balance

Outstanding Invoices

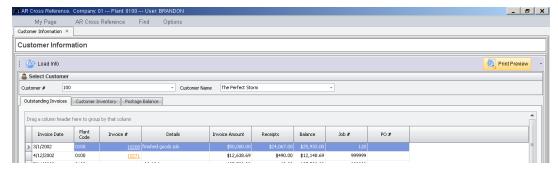
The Outstanding Invoices tab lists all invoices with a remaining balance due.



The Outstanding Invoices grid information can be previewed and printed by either right-clicking the grid to bring up the option...

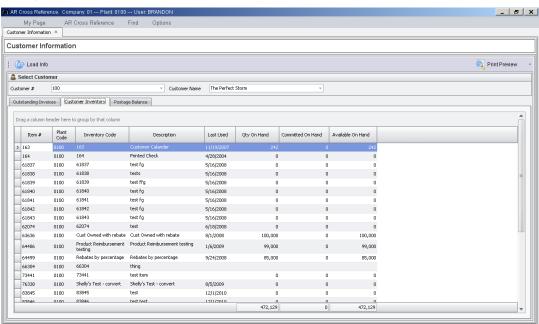


...or simply by clicking the **Print Preview** button in the upper right of the screen.

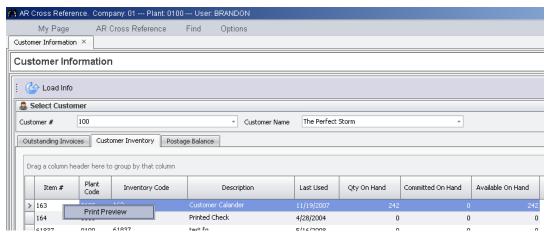


Customer Inventory

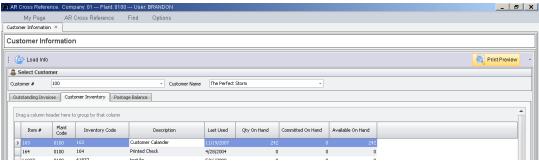
The **Customer Inventory** tab lists all inventory items in the system for the selected customer; to include specific quantity information.



The Customer Inventory grid information can be previewed and printed by either right-clicking the grid to bring up the option...

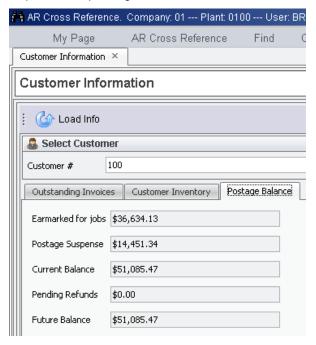


...or simply by clicking the **Print Preview** button in the upper right of the screen.



Postage Balance

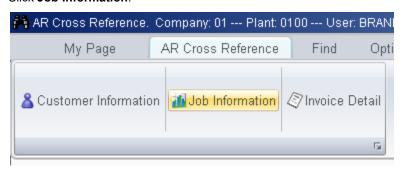
The **Postage Balance** tab displays current balances for all postage related monies; to include earmarked, suspense, and pending refunds.



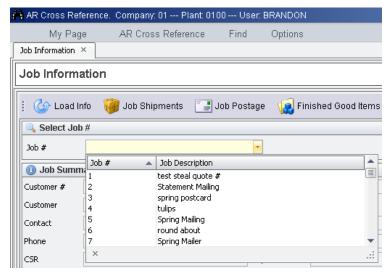
Job Information

To search for Jobs

1. Click Job Information.



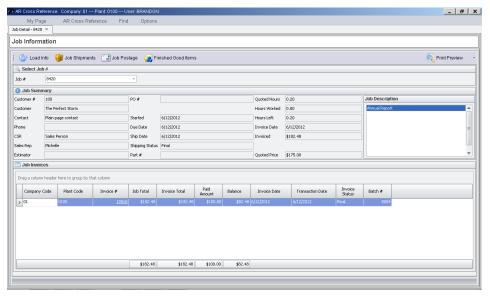
2. Select the job number to search for and enter the **Job #**. This information can be entered directly into the field or selected using the available drop-down list.



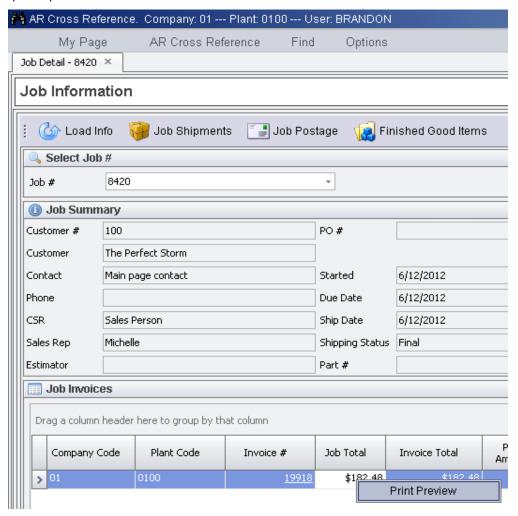
3. Once the job has been selected, click Load Info.



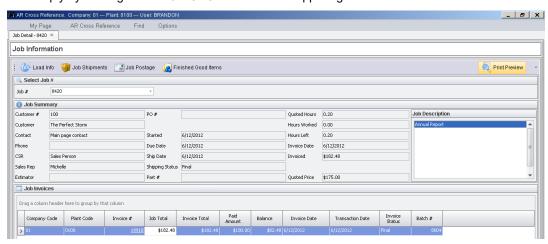
The Job Summary fields populate with the specific job information and the Job Invoices grid lists any invoices that have been created for the job.



4. The Job Invoices grid information can be previewed and printed by either right-clicking the grid to bring up the option...



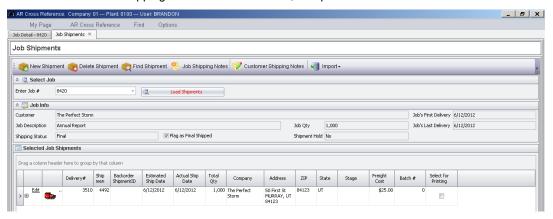
...or simply by clicking the Print Preview button in the upper right of the screen.



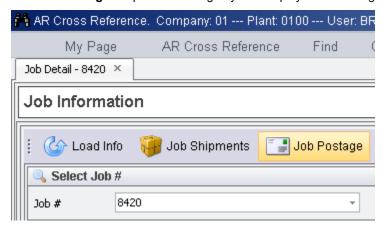
5. Click Job Shipments to open the Shipping module.



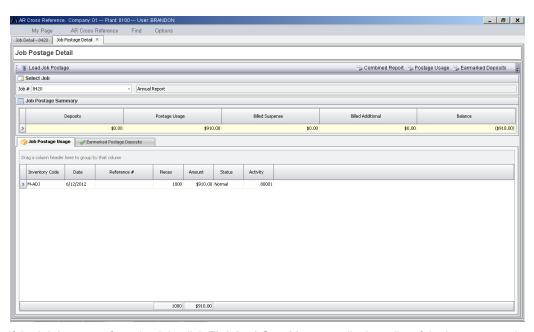
Please reference the Shipping module documentation, for specific information on this area.



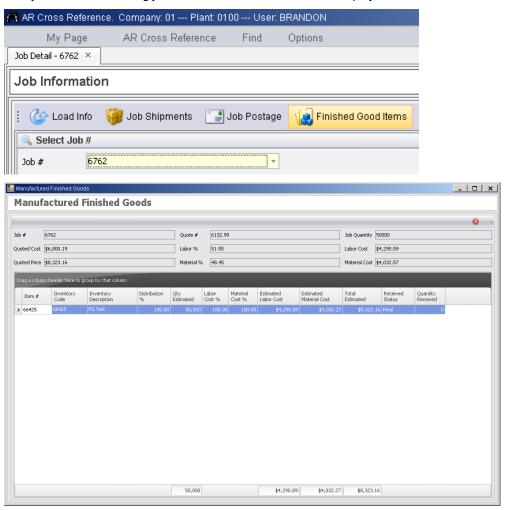
6. Click Job Postage to open the Postage by Job Display in the Postage module.



Please reference the Postage module documentation for specific information on this area.



7. If the job is a manufacturing job, click Finished Good Items to display a list of the items created.



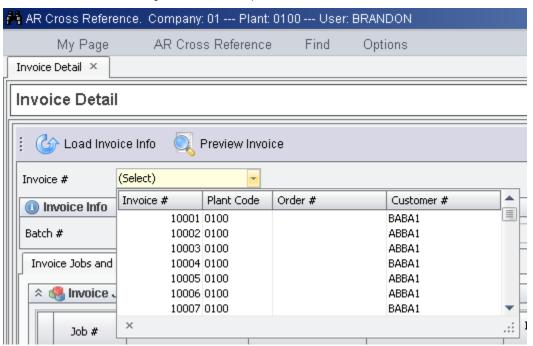
Invoice Detail

To search for details of one particular invoice

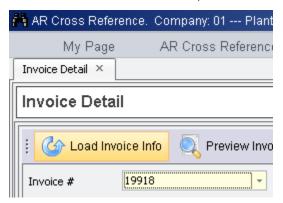
1. Click Invoice Detail.



2. Select the invoice number to search for and enter the **Invoice #**. This information can be typed directly into the field or selected using the available drop-down list.



3. Once the invoice has been selected, click Load Invoice Info to populate the grid.



There are two tabs of information displayed in the grid:

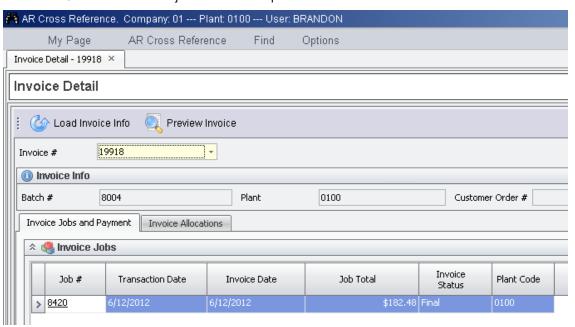
- Invoice Jobs and Payment
- Invoice Allocations

Invoice Jobs and Payment

There are two sections of information within the Invoice Jobs and Payment tab:

- Invoice Jobs
- Payments Applied to Invoice

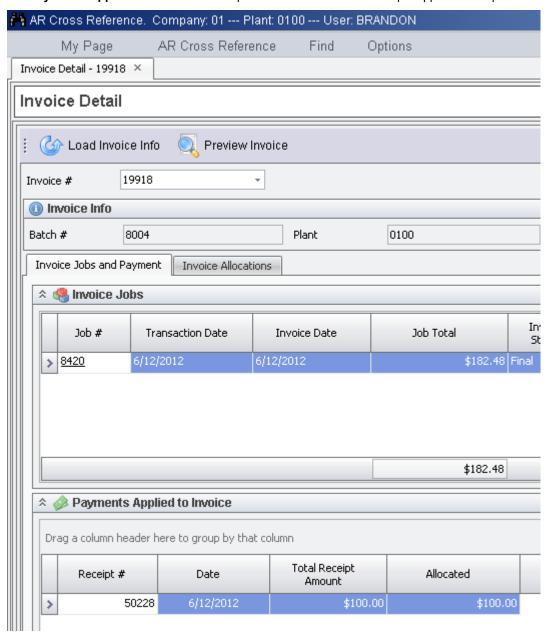
The Invoice Jobs section lists all jobs billed on this particular invoice.



Clicking the **Job #** in the **Invoice Jobs** section opens the Job Information. Please reference the specific section for Job Information in this documentation for details on this area.

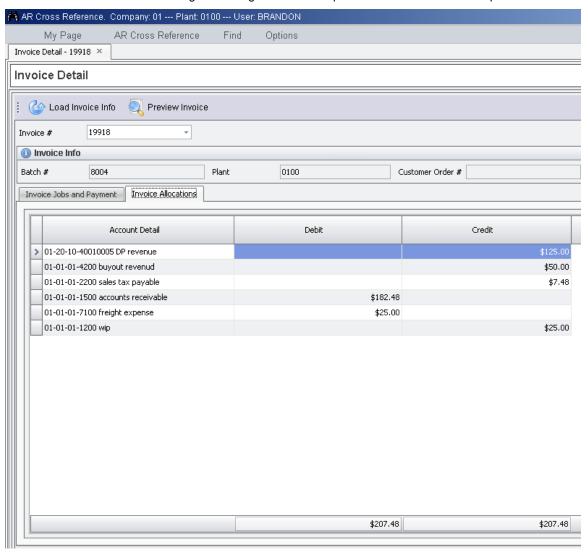


The Payments Applied to Invoice section provides a list of all cash receipts applied to the particular invoice.



Invoice Allocations

The Invoice Allocations tab lists all general ledger accounts impacted when the invoice was posted.

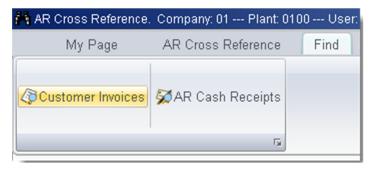


Find

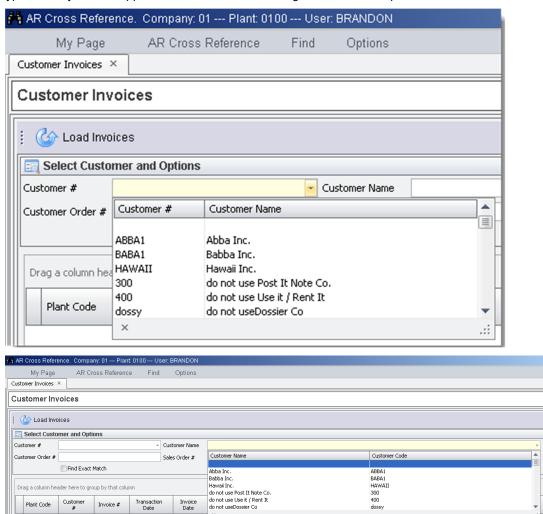
Customer Invoices

To search for all invoices for a particular customer whether they have been paid or not

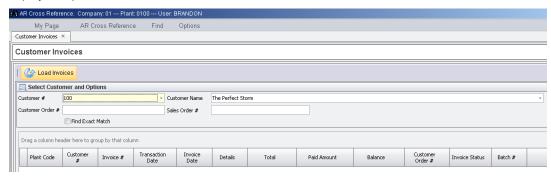
1. Click Customer Invoices.



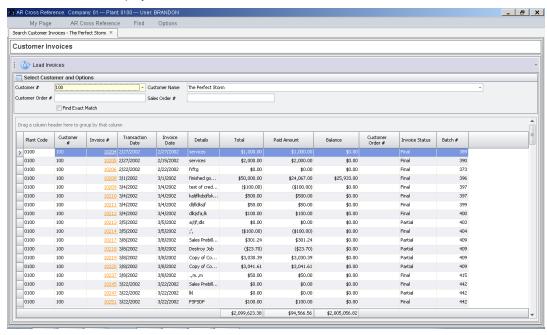
2. Enter either the customer's account number or name in the appropriate field. This information can be typed directly into the applicable fields or selected using the available drop-down lists.



Once the customer has been selected, click Load Invoices to populate the grid. The information that displays is specific to the customer account selected.

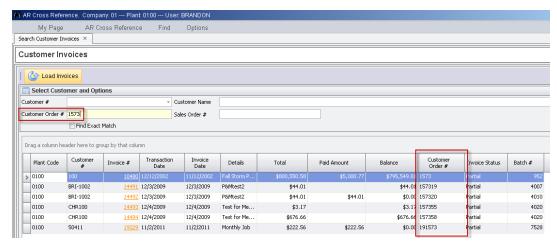


This search criteria displays a list of all invoices for the selected customer.

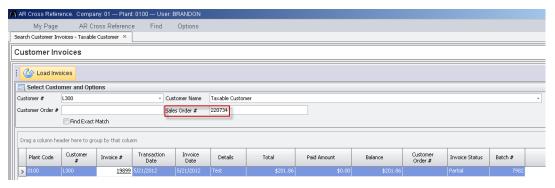


4. The search can also be filtered by entering information into the **Customer Order #** or **Sales Order #** fields and clicking **Load Invoices**.

The customer order number is optional information that would have been entered at the estimating or AR invoicing stage.

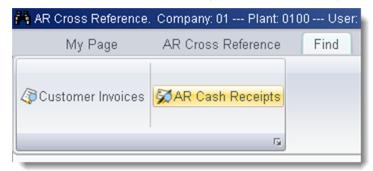


The sales order number comes from the Fulfillment module.

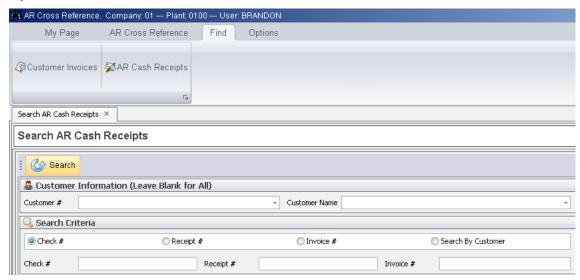


AR Cash Receipts

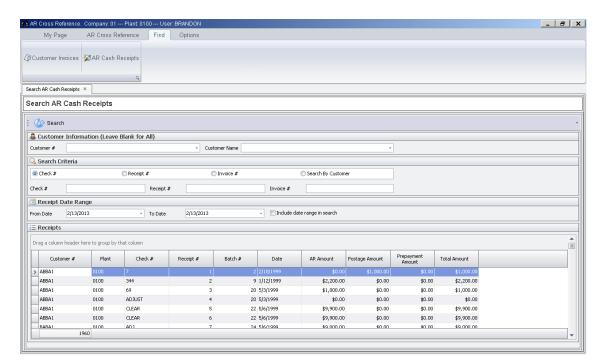
This option allows you to search all cash receipts or filter the results by specific check number, receipt number, invoice number, or customer. You may also filter the search by a date range.



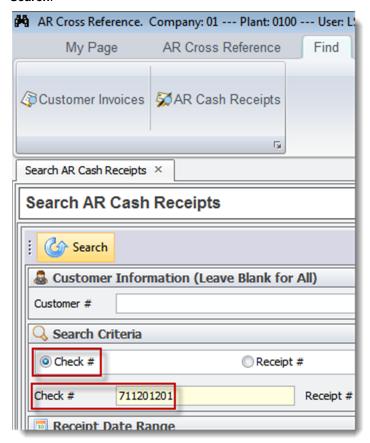
• To see a list of all cash receipts, simply open the section and click **Search**. Do not enter any information into any of the other available fields.



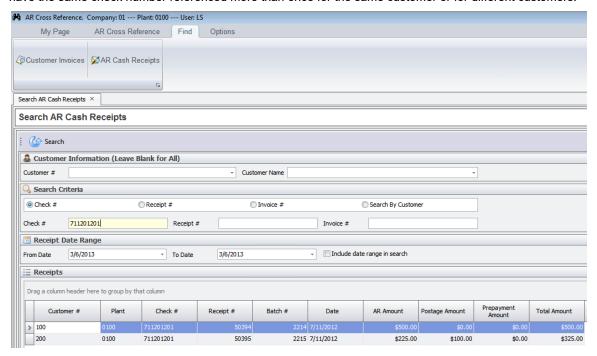
An all-inclusive list displays in the grid.



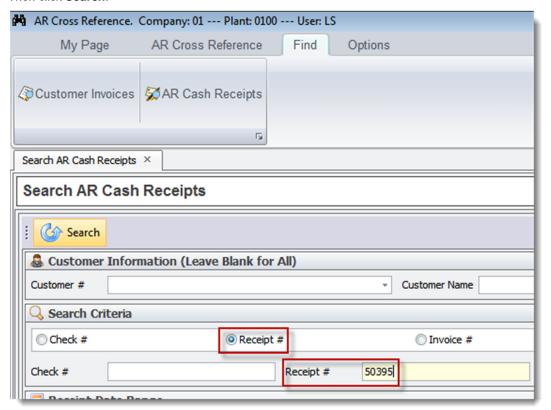
 To search for receipts by check number, select the Check # option and enter the Check #. Then click Search.



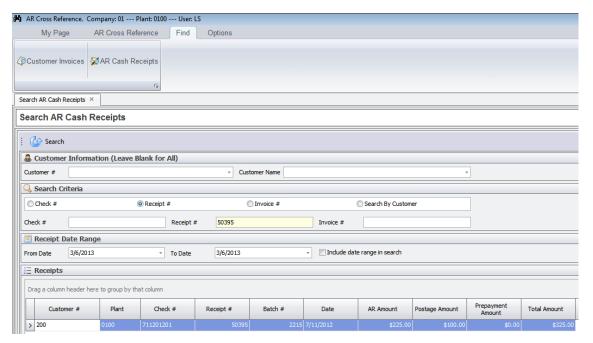
Only receipts that reference the entered check number display in the grid. Keep in mind that it is possible to have the same check number referenced more than once for the same customer or for different customers.



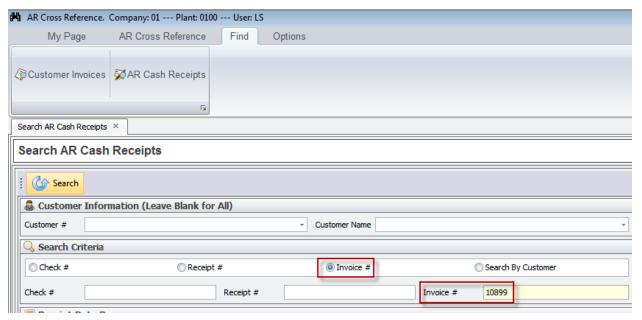
To search for a specific receipt by receipt number, select the Receipt # option and enter the Receipt #.
 Then click Search.



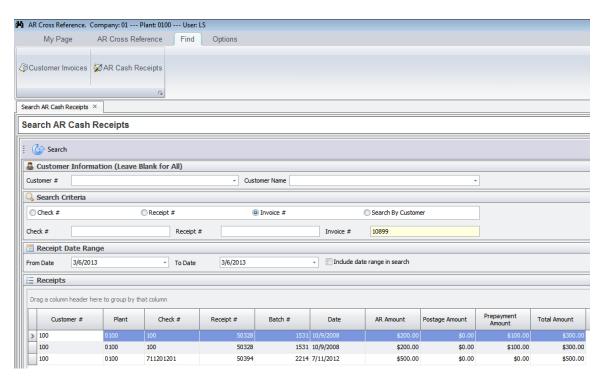
Receipt numbers are unique in the system, so this type of search will return no more than one receipt.



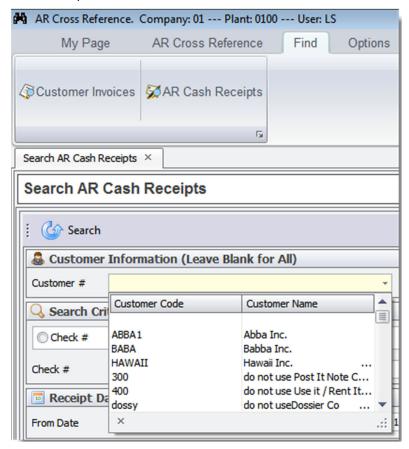
 To search for receipts by invoice number, select the Invoice # option enter the Invoice #. Then click Search.

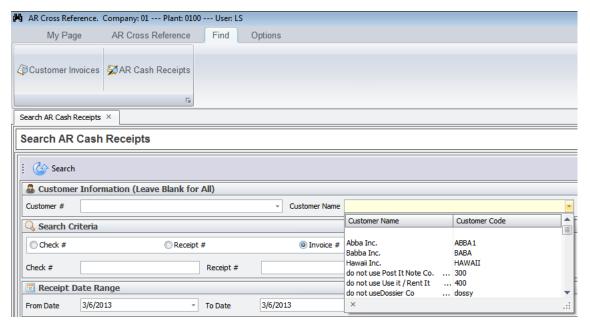


Since it is possible to have payments from multiple receipts applied to one invoice, there may be multiple receipts listed in the grid.

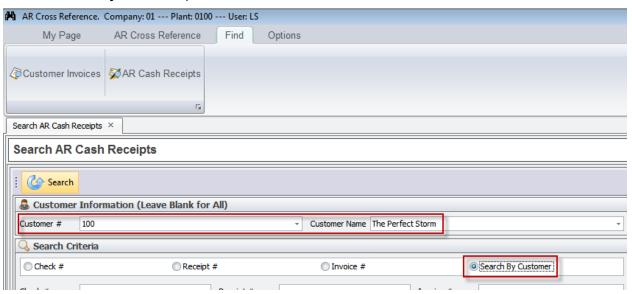


To search for receipts for one specific customer, enter either the customer's account number or name in the
appropriate field. This information can be entered directly into the applicable fields or selected using the
available drop-down lists.

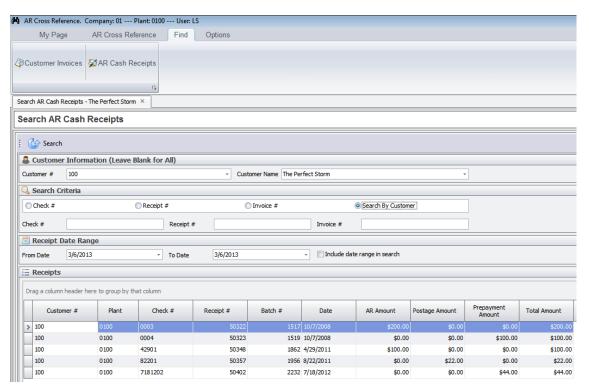




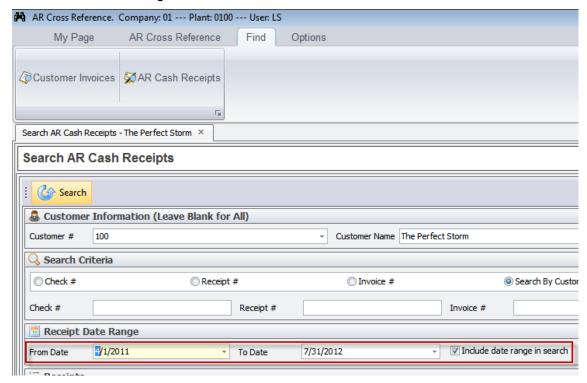
Select the Search By Customer option and click Search.



All receipts for the selected customer display in the grid.



• To search for receipts in a certain date range, enter the applicable dates in **From Date** and **To Date** and select the **Include date range in search** check box to. Then click **Search**.



Note The date range filter option can be used on its own or in conjunction with any of the other search criteria options.

Options

The two features available under this tab only apply to a multi-plant or a multi-company database.



Filter By Logged In Plant

This option limits the data shown to one plant only.

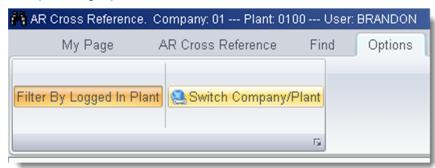


The option appears highlighted with a dark orange color when activated.

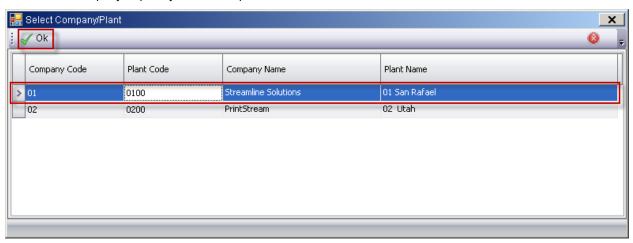


Switch Company/Plant Option

This option brings up a selection screen.



Left-click the company or plant you wish to open, and then click **OK**.

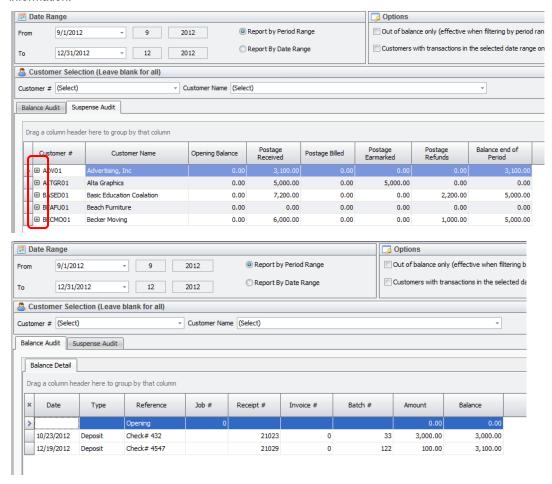


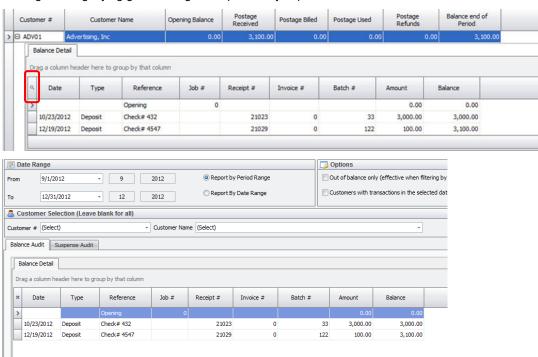
.Net Tools

The .Net programming provides many sorting and filtering tools as well as enhanced functionality within the data screens provided.

Grid Functionality

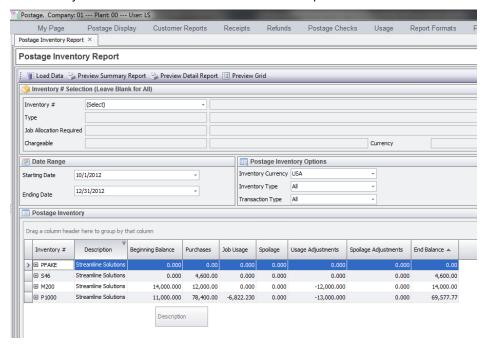
Grids that display a + sign at the beginning of a row indicates the record can be opened to display additional information.

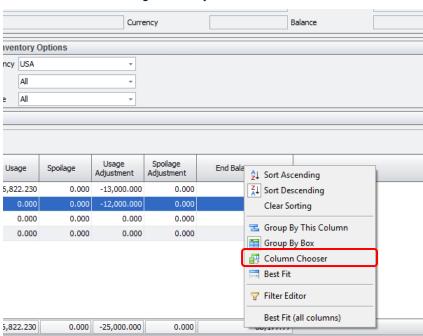




Clicking the magnifying glass enlarges the previously expanded record.

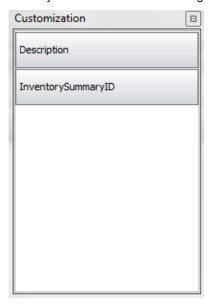
To remove columns from the grid, drag the column header you want to remove off of the grid. Removing columns automatically saves and remains when the module is re-opened.





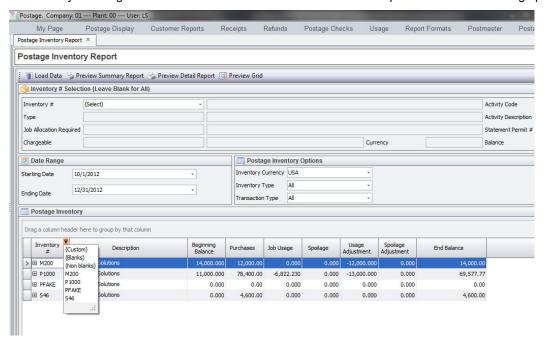
To add the column back, right-click any header and select Column Chooser.

The columns that have been removed from the grid display in the Customization window. Drag the column header you want to add back to the grid back to the location in the grid you want to display it.

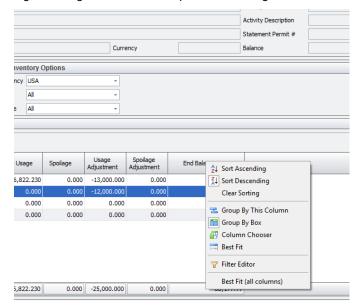


Sorting and Grouping

Each column header can be sorted by clicking it. The column header also contains a wizard which can be accessed by hovering the mouse within the column header. This wizard provides available sorting options.

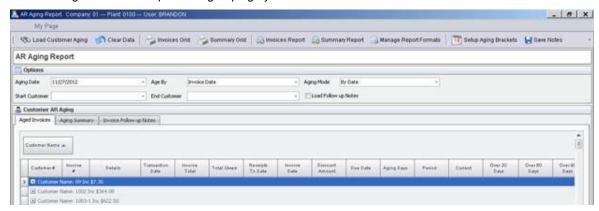


Right-clicking a column header provides a listing of additional sorting and filtering options.



Click and drag the column header to the upper left area of the grid to group by a particular column.

The following screen shot represents grouping by Customer Name.



You may also group by more than one column. An example would be to group by **Customer Name** and then group by **Period**, as shown below. This is accomplished by simply clicking and dragging the next column header to the section above the grid.



Resetting the Grid

Any formatting you do is automatically saved and remains when the module is re-opened.

You can remove all groupings and reset the grid to its original format by right-clicking in the grouping display area and selecting **Clear Grouping**.

