

User Guide

Shipping User's Guide and Reports V21.1.0200

Copyright © 2011 - 2021 by Electronics for Imaging, Inc. All Rights Reserved.

EFI PrintStream | V21.1.0200 Shipping User's Guide and Reports

This publication is protected by copyright, and all rights are reserved. No part of it may be reproduced or transmitted in any form or by any means for any purpose without express prior written consent from Electronics for Imaging, Inc. Information in this document is subject to change without notice and does not represent a commitment on the part of Electronics for Imaging, Inc.

#### **Patents**

This product may be covered by one or more of the following U.S. Patents: 4,716,978, 4,828,056, 4,917,488, 4,941,038, 5,109,241, 5,170,182, 5,212,546, 5,260,878, 5,276,490, 5,278,599, 5,335,040, 5,343,311, 5,398,107, 5,424,754, 5,442,429, 5,459,560, 5,467,446, 5,506,946, 5,517,334, 5,537,516, 5,543,940, 5,553,200, 5,563,689, 5,565,960, 5,583,623, 5,596,416, 5,615,314, 5,619,624, 5,625,712, 5,640,228, 5,666,436, 5,745,657, 5,760,913, 5,799,232, 5,818,645, 5,835,788, 5,859,711, 5,867,179, 5,940,186, 5,959,867, 5,970,174, 5,982,937, 5,995,724, 6,002,795, 6,025,922, 6,035,103, 6,041,200, 6,065,041, 6,112,665, 6,116,707, 6,122,407, 6,134,018, 6,141,120, 6,166,821, 6,173,286, 6,185,335, 6,201,614, 6,215,562, 6,219,155, 6,219,659, 6,222,641, 6,224,048, 6,225,974, 6,226,419, 6,238,105, 6,239,895, 6,256,108, 6,269,190, 6,271,937, 6,278,901, 6,279,009, 6,289,122, 6,292,270, 6,299,063, 6,310,697, 6,321,133, 6,327,047, 6,327,050, 6,327,052, 6,330,071, 6,330,363, 6,331,899, 6,340,975, 6,341,017, 6,341,018, 6,341,307, 6,347,256, 6,348,978, 6,356,359, 6,366,918, 6,369,895, 6,381,036, 6,400,443, 6,429,949, 6,449,393, 6,476,927, 6,490,696, 6,501,565, 6,519,053, 6,539,323, 6,543,871, 6,546,364, 6,549,294, 6,549,300, 6,550,991, 6,552,815, 6,559,958, 6,572,293, 6,590,676, 6,606,165, 6,633,396, 6,636,326, 6,643,317, 6,647,149, 6,657,741, 6,662,199, 6,678,068, 6,707,563, 6,741,262, 6,748,471, 6,753,845, 6,757,436, 6,757,440, 6,778,700, 6,781,596, 6,816,276, 6,825,943, 6,832,865, 6,836,342, RE33,973, RE36,947, D341,131, D406,117, D416,550, D417,864, D419,185, D426,206, D439,851, D444,793.

### **Trademarks**

The APPS logo, AutoCal, Auto-Count, Balance, Best, the Best logo, BESTColor, BioVu, BioWare, ColorPASS, Colorproof, ColorWise, Command WorkStation, CopyNet, Cretachrom, Cretaprint, the Cretaprint logo, Cretaprinter, Cretaroller, DockNet, Digital StoreFront, DocBuilder, DocBuilder Pro, DocStream, DSFdesign Studio, Dynamic Wedge, EDOX, EFI, the EFI logo, Electronics For Imaging, Entrac, EPCount, EPPhoto, EPRegister, EPStatus, Estimate, ExpressPay, Fabrivu, Fast-4, Fiery, the Fiery logo, Fiery Driven, the Fiery Driven logo, Fiery JobFlow, Fiery JobMaster, Fiery Link, Fiery Prints, the Fiery Prints logo, Fiery Spark, FreeForm, Hagen, Inktensity, Inkware, Jetrion, the Jetrion logo, LapNet, Logic, MiniNet, Monarch, MicroPress, OneFlow, Pace, PhotoXposure, PressVu, Printcafe, PrinterSite, PrintFlow, PrintMe, the PrintMe logo, PrintSmith, PrintSmith Site, Printstream, Print to Win, Prograph, PSI, PSI Flexo, Radius, Rastek, the Rastek logo, Remoteproof, RIPChips, RIP-While-Print, Screenproof, SendMe, Sincrolor, Splash, Spot-On, TrackNet, UltraPress, UltraTex, UltraVu, UV Series 50, VisualCal, VUTEk, the VUTEk logo, and WebTools are trademarks of Electronics For Imaging, Inc. and/or its wholly owned subsidiaries in the U.S. and/or certain other countries.

All other terms and product names may be trademarks or registered trademarks of their respective owners and are hereby acknowledged.

# **Table of Contents**

Introduction	4
Overview	4
Contact Information	
Overview	5
Opening the Shipping Module	5
Shipping from Print and Mail Estimating Shipping from Print Estimating	
Job Shipments	6
Adding a Shipment on a Packing Slip	7
Printing Shipping Labels	10
Shipping Reports	12
Production Reports > Shipped and Mailed Pieces by Date	12
Production Shipping Reports > Shipping Report by Due Date	
Production Shipping Reports > Bill of Lading	14
Production Shipping Reports > Final Shipped By Date	15
Production Shipping Reports > Shipments By Shipped Date Report	16
Production Shipping Reports > Shipping	17
Security Event to Prevent Deletion of Shipments Marked Final Shipped	17

# Introduction

### Overview

This document provides user instructions for the EFI PrintStream .Net Shipping Queue.

### **Contact Information**

### **EFI Support**

US Phone:	855.334.4457 (first select option 3, then press option 8, then press option 1)
US Fax:	415.233.4157
US E-mail:	printstream-support@efi.com

Regular Service Desk hours are 8:00 AM to 7:00 PM Central Time, Monday – Friday. Outside of these hours, you may leave a voice mail message and an on-call support representative will be paged. Response time is based on the severity of the issue.

**ote** For problems involving infrastructure (i.e., computers, networks, operating systems, backup software, printers, third-party software, etc.), contact the appropriate vendor. EFI cannot support these types of issues.

#### **EFI Professional Services**

US Phone:	651.365.5321
US Fax:	651.365.5334
E-Mail:	ProfessionalServicesOperations@efi.com

### **Overview**

This document provides information on using the Shipping module or shipping through the Estimating modules.

# **Opening the Shipping Module**

# **Shipping from Print and Mail Estimating**

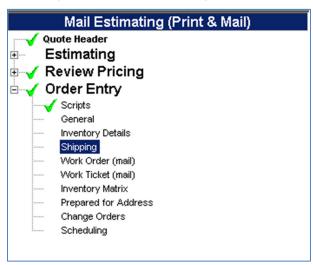
This section describes how to ship via the Mail Estimating or Print and Mail Estimating order entry systems.

### To ship from the Print or Mail Estimating

1. Open Mail Estimating/Order Entry or Print and Mail Estimating/Order Entry.

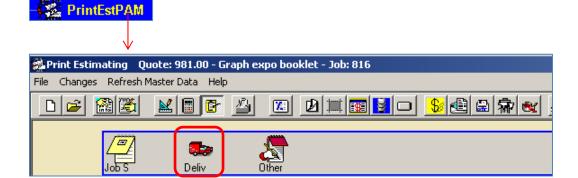


2. Open the job and expand **Order Entry** then select **Shipping** to open the Shipping module.



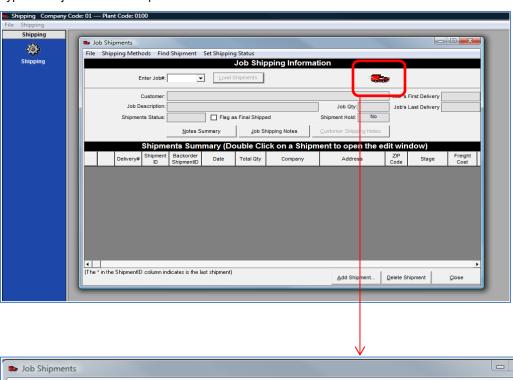
# **Shipping from Print Estimating**

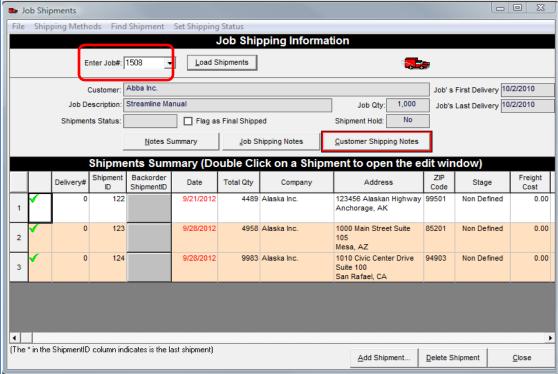
This section describes how to ship via the Print Estimating system. Open Print Estimating/Order Entry. Then open a job and click **Deliv** to open the Shipping module.



# **Job Shipments**

To open, edit, or add shipments on a job, click on the shipping icon. This will open the Job Shipments screen. Type in the job number and press <Enter>.





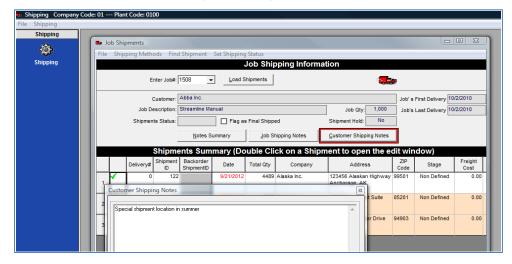
# Adding a Shipment on a Packing Slip

This section describes how to add or edit a shipment on a Packing Slip. The 'Shipping' module was designed for printers who ship their jobs immediately after completion and do not need to warehouse inventory. If you require warehouse transactions and need balances affected by the shipment use the 'Ship to Customer' module.

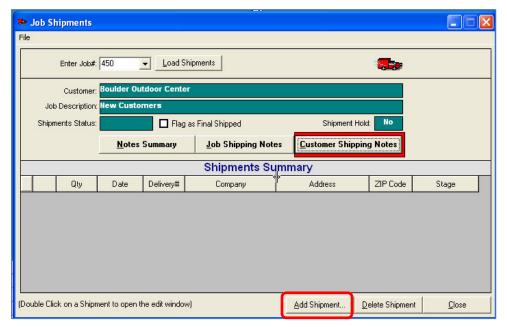
You can also view an online demo of this feature here: http://www.streamlinesolutions.com/psuser/Camtasia1/S013002XX/index.html

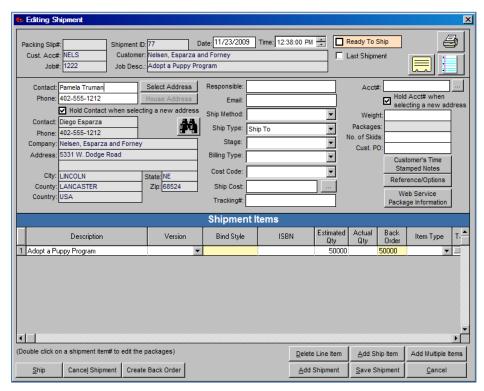
### To add/edit a Packing Slip Shipment

 Select Customer Shipping Notes to view special shipping instructions. This option is set up in Master File > Customer. For example, always ship 2-Day Air unless otherwise specified.



2. Click Add Shipment.





In the Editing Shipment screen the customer's contact and address information is displayed. Edit it as needed.

- Select Address: Click to choose any established address other than the default shipping address from Master File Customer.
- **Responsible**: Enter the person responsible for the shipment.
- Email: Enter the email address for the responsible person receiving notification of the shipment.
- Ship Method (optional): Choose the ship method from a list of previously defined methods of shipment. Prints on Packing Slip.
- **Ship Type**: Choose the type of shipment (ship to or pickup).
- **Stage**: Enter the current stage or status of this shipment such as first, second final shipment) from the user defined options.
- **Billing Type** (*optional*): Choose the billing type such as Third Party, Prepaid or Collect. Prints on Packing Slip.
- Cost Code: Choose from a list of defined cost codes using the dropdown menu.
- **Ship Cost**: Enter the cost of the shipment by clicking on the ellipsis button and entering the Shipping Instrument or activity code, the dollar amount of the freight or shipping charges and the date entered.
- Tracking #: Enter the tracking number (i.e. tracking number assigned for this shipment by the shipping company).
- Acct#: Enter the account number for billing or click on the ellipsis button to set up a third-party billing for this shipment.
- Weight: Enter the weight of the shipment.
- No. of Skids: Enter the number of skids.
- Cust. PO: Enter the customer's Purchase Order number if provided.

- 4. On the same screen complete the **Shipment Items** fields.
  - ISBN: A unique alpha/numeric code that prints on the packing slip.
  - Estimated Quantity: Enter the estimated quantity of the shipped item.
  - Actual quantity: Enter the actual quantity of the shipped item.
  - Backorder: This value is calculated by subtracting the Actual from the Estimated quantities. A
    Backorder will be created.
  - **Item Type**: Select an item type to prints on the packing slip. The item type is user defined and is set up using Report 711 in Master File Reports.
  - Labels: See the next section below for details.
- (optional) Click Add Ship Items to insert an additional line under Shipment Items. You can also click Delete Line Items to remove items.
- 6. (optional) Click Add Multiple Items to add multiple components of the same job to this shipment.
- 7. (optional) You can mark this shipment as the Last Shipment. Click the Internal Packing Slip Notes and Customer Packing Slip Notes icons to add, edit or delete those. Click Ready to Ship if this shipment is ready to go but is not shipping when the shipment screen is completed.

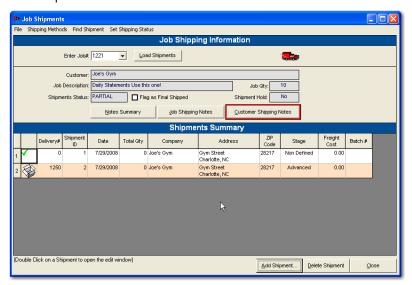


Click Save Shipment if you are not ready to complete the transaction.

8. Click Ship and then select Yes (Final Shipment) or No (Partial Shipment).



Your Shipment has been created.



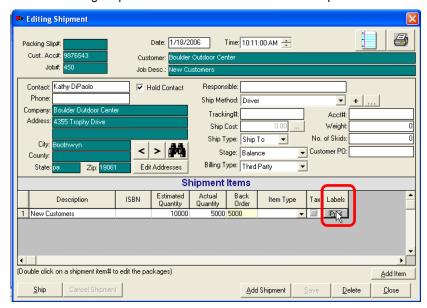
# **Printing Shipping Labels**

This section describes how you would print shipping labels.

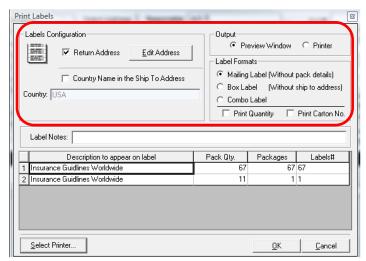
Note You can also view an online demo of this feature here: http://www.streamlinesolutions.com/psuser/Camtasia1/S013002XX/index.html

### To print shipping labels

1. From the Editing Shipment window click **Print** under the Shipment Items section.



- In the Print Labels window select the following:
  - Labels Configuration: Option to print a return and/or edit address, enter label notes, and add the country name in the ship to address.
  - Label Formats: Select the format type for the label.
  - Preview Window: Select to print preview on screen or to send the label to the printer.



**Note** To enter/edit packages double-click the line number next to the label Description. Enter per pack, # of packages, weight and click **Save** 

Print Labels Labels Configuration Output-• Preview Window C Printer Return Address Edit Address Label Formats Mailing Label (Without pack details) Country Name in the Ship To Address C Box Label (Without ship to address) Country: USA C Combo Label Print Quantity Print Carton No. Label Notes: Labels# Pack Qty. Packages Description to appear on label 1 Insurance Guidlines Worldwide 67 2 Insurance Guidlines Worldwide 11 Select Printer.. <u>0</u>K <u>C</u>ancel

3. In Labels# enter the number of labels you want to print per sheet and click OK.

**Note** There is also an option to print a packing slip in the Edit Shipment window by selecting the Printer icon (upper right).

# **Shipping Reports**

There are several shipping reports you can print.

# **Production Reports > Shipped and Mailed Pieces by Date**

This report provides information that is available in the Mailed Pieces by Date Report but includes other fields and was originally created as a custom report for an EFI customer. All customers have access to this report but cannot edit the report. You must use a password to enter the report.

### To print the Shipped and Mailed Pieces by Date report

- 1. When prompted enter the password is 'mail America'.
- 2. Select a Data Range.
- 3. Click Preview or Print.

Shipped and Mailed Pieces by Date				Page 1 of 27	
From Date: <b>9/4/2005</b> To Date: <b>9/4/2009</b>				9/4/2009 NORWA	3:14:36PM
Mailed Pieces					
Customer	Job#	D escription	Statement D estination	Pcs Shipped	Cost
Mailed Date: 9/25/2006					
Kelly Marketing	735	Data Mail 2	1310	130,000	28,250.00
Sub Total for 9/25/2006				130,000	28,250.00
Mailed Date: 6/15/2007					
Leah	1349	C opy of test postage	1430	1,000	141.00
Sub Total for 6/15/2007				1,000	141.00
Mailed Date: 2/22/2008					
Leah	1206	test	1326	9,999	2,180.00
Sub Total for 2/22/2008				9,999	2,180.00
Mailed Date: 2/29/2008					
 Leah	1225	test 3600 R	1354	1,000	2,515.00

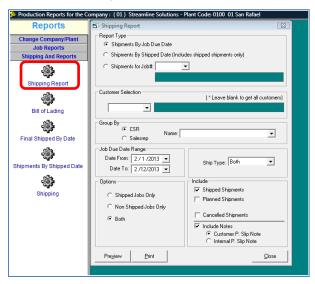
# **Production Shipping Reports > Shipping Report by Due Date**

This report pulls all quantities flagged 'partial' or 'final' shipped using the 'Shipping' module (red truck icon).

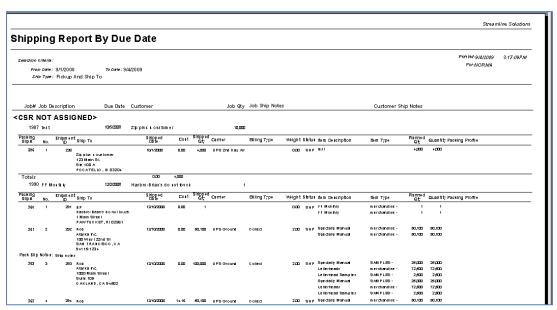
The report allows queries, within a date range, of all shipments, shipments for one customer or shipments for one job. The report can be queried for on planned shipments, actual shipments and/or non-shipments.

### To print the Shipping Report by Due Date report

1. Select the **Shipping Report** icon.



- 2. In the Shipping Report window select a Report Type.
- 3. Select a Customer # or leave blank for ALL customers.
- 4. Select a Job Due Date Range.
- 5. Select **Sorting Options** and choose to include planned or canceled shipments.
- 6. Select Preview or Print.

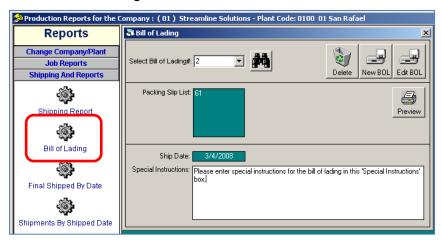


# **Production Shipping Reports > Bill of Lading**

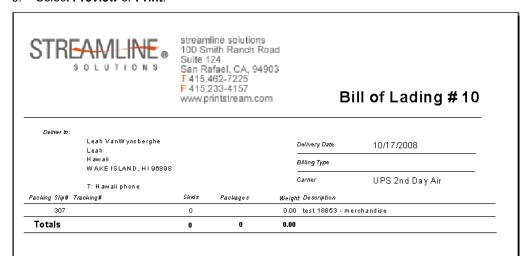
This report collects one or more shipments, from one or more jobs, and prints a Bill of Lading. Shipments are listed by packing slip number, with the option to include a tracking number, number of skids and/or packages and weight. The report restricts the addition of a shipment to more than one Bill of Lading. There is a search tool for existing Bills of Lading, which searches by customer, date and job number.

### To print the Bill of Lading report

1. Select the Bill of Lading icon.



- 2. Select the number of the Bill of Lading or search for one using Search button (binoculars.)
- 3. Choose to Delete, New BOL, or Edit BOL.
- 4. (Optional) Enter Special Instructions if needed.
- 5. Select Preview or Print.



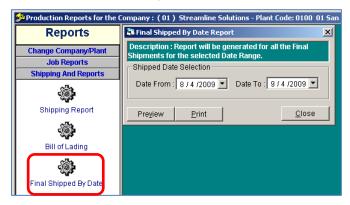
## **Production Shipping Reports > Final Shipped By Date**

The Final Shipped by Date report is generated for all jobs marked Final Shipment between the selected date range.

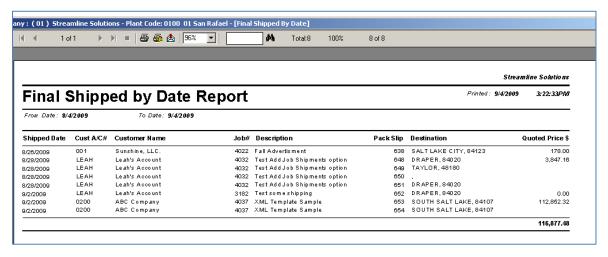
**Note** A job is flagged Final Shipped in the Shipping module.

### To print the Final Shipped By Date report

1. Select the Final Shipped By Date icon.



- 2. Select a date range for the report (**Date From** and a **Date To**.)
- 3. Select Preview or Print.



### **Production Shipping Reports > Shipments By Shipped Date Report**

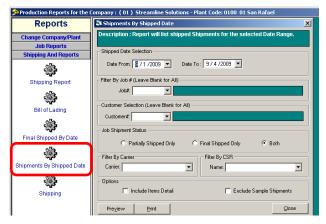
This report pulls all shipped quantities flagged 'partial' or 'final' shipped using the 'Shipping' module (red truck icon).



The report allows queries, within a date range, of all shipments, shipments for one customer or shipments for one job and can be filtered by carrier or CSR. You can choose to include or exclude item details and sample shipments. The report also displays packing slip number, responsible party, freight cost, weight and destination.

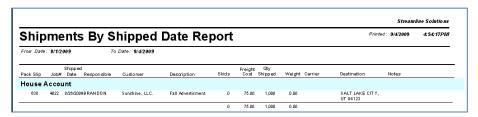
### To print the Shipment By Shipped Date report

1. Select the Shipment By Shipped Date icon.

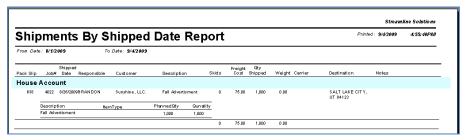


- 2. Select a date range for the report (Date From and a Date To.)
- 3. (optional) Choose to filter on a particular Job# or Customer#.
- 4. Select to include Partially Shipped Only, Final Shipped Only, or Both.
- 5. (optional) Choose to Filter By Carrier or Filter By CSR.
- 6. (optional) You can choose to Include Items Details or to Exclude Sample Shipments.
- 7. Select Preview or Print.

### Without Item Details

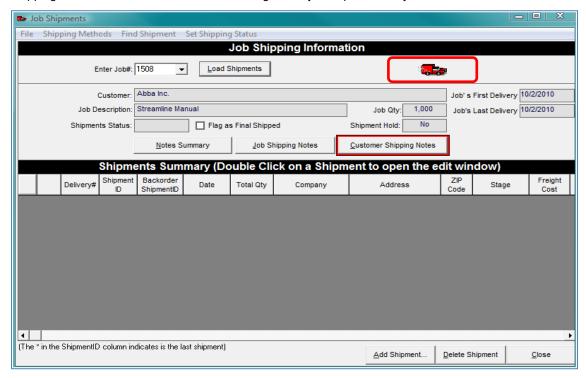


### With Item Details



# **Production Shipping Reports > Shipping**

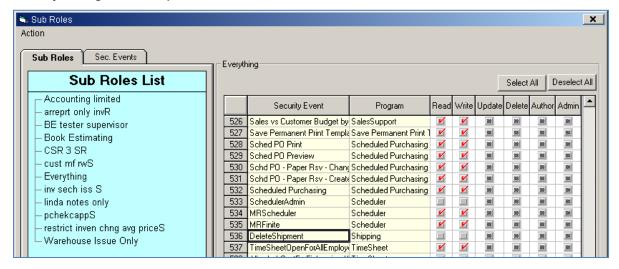
This icon provides the same shipping screen that is found in the 'Shipping' module (red truck icon) and in the Shipping tree branch in Print and Mail Estimating where job shipments may be entered.



# **Security Event to Prevent Deletion of Shipments Marked Final Shipped**

There is a security event that can be set to prevent deleting shipments that have been shipped.

Security setting 'Delete Shipment' - set at No Read or Write



When you try to delete a shipment that has been marked as 'Final Shipped,' PrintStream will generate the following messages and will not allow the shipment to be deleted.



